



## Clinical / Pracsoft 4.3 Release Notes

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## 01 Clinical

### 1.1. Email

- Email attachments are now in PDF format.
- Email attachments can now be password protected.
- Send email directly from the patient's record.
- The email configuration menu has been moved to Correspondence > Email for ease of access.
- Create and configure custom email templates for quick reuse.

### 1.2. Immunisations

- A new funding model option has been added for users to record whether or not a vaccine has been given as part of the National Immunisation Program.
- A new Route of Administration field has been added for vaccines that have multiple options.
- The AIR Immunisation screen now displays the patient's AIR demographic details to assist with patient identification.

### 1.3. Patient's Record

- Add Progress Notes from anywhere in the patient workflow, via a new floating panel.
- Added 7 new Quick Template buttons for users to customise as website links or quick launch buttons.
- Keyboard shortcuts are now highlighted with an underscore, and new shortcuts have been added:
  - **Alt+O**: MyHealthRecord Menu Item
  - **Alt+C**: Correspondence Tab
  - **Alt+V**: Cervical Screening (was previously Alt+A)
- Added the option to record “No Next of Kin or Emergency Contact Provided” in the patient's record.
- Updated ABS Ethnicity to the 2019 Australian Standard Classification of Cultural and Ethnic Groups.
- When opening the Holding File from within a patient's record, the data is filtered automatically to show results for the selected patient.
- The web url links in the CVD Risk Assessment screen have been updated to more modern resources.

- Users now have the ability to record a patient's MyMedicare Enrollment status

#### 1.4. Prescribing

- You can now search for a drug based on the characters in the search box existing anywhere in the drug name rather than just at the beginning.
- When an Electronic Paperless Prescription with repeats is cancelled after the original has been dispensed, the repeats are now also cancelled.

#### 1.5. Roles and Permissions

- A new Manage Permissions module provides access to more granular permissions.
- Access to a patient's record can now be restricted by a tiered permissions model or user-to-user.
- You can now apply access restrictions to the following functions:
  - Adding/Deleting Address Book Entries.
  - Adding/Deleting Recall Reasons.
  - Adding/Deleting new Notations for Investigation Results.
  - Adding/Deleting/Editing Letter Writer Templates.

#### 1.6. Demographics Update for Gender Inclusivity

- The Gender field has been renamed to "Sex at Birth".
- You can now record a patient's gender identity and preferred pronouns.
- The Marital Status field has been renamed to Relationship Status, where married is an option.
- A new printer setting has been added to Tools > Options to allow sites to inform the software of whether they are using locally connected printers or networked printers.

#### 1.7. Multilocation Support

- It's now easier to select your location when you log in.
- The login screen has been streamlined.
- A new printer setting has been added to Tools > Options to allow sites to inform the software of whether they are using locally connected printers or networked printers.

### 1.8. Smartbar (Sidebar)

- Three new, intelligent tools designed to streamline your workflow, now come pre-installed in your Smartbar (Sidebar)
  - **Smart Clinical Support**; informational messages for practitioners to determine applicability or action on patient-by-patient basis
  - **Smart Telehealth**; simple, secure way to provide care to patients remotely
  - **Smart Research**; CPD content on-demand within your software
- More widgets will be coming soon to your Smartbar later this year
  - **Smart Care**; care-planning tool
    - now available – express your interest with our team at [ecosystem.solutions@medicaldirector.com](mailto:ecosystem.solutions@medicaldirector.com)
  - **Smart Scripts**; share e-tokens within a single patient link, patients can take e-tokens to pharmacy or opt for home delivery
    - in Beta – please reach out to [ecosystem.solutions@medicaldirector.com](mailto:ecosystem.solutions@medicaldirector.com) if you wish to participate
  - **Smart Visual Dashboards**; practice data presented in easy-to-understand visuals helping you reduce patient wait times, improve patient experience and accurately forecast revenue
    - currently available to Managers within Pracsoft, practitioners can request specific reports via Practice Manager
  - **Smart Connect**; eRequest/eOrders for pathology and radiology
  - **Smart Seek**; find clinical trials and health management programs on individual patient file open
  - **Smart Scribe**; the latest in AI technology to help streamline documentation

### 1.9. Technical Updates

- Improved the loading speed of the holding file when many results are present.
- It is no longer possible to set the user lockout interval to 0 minutes (no lockout). Any existing entries of 0 have been reset to 1440 minutes (1 day).
- Added new document audit logging for when documents have been printed.
- Updated the packaged version of Microsoft SQL to Microsoft SQL 2019 Express edition.
- Updated the ERX integration model to resolve previous outage issues.
- Added new ERX Transaction logging for better visibility.

- Updated Adobe to a newer version for improved functionality and security.
- Updated Adobe PDF viewer for improved functionality.
- Updated Atalasoftware to provide better performance and functionality.
- Removed Xceed.
- Removed Syncfusion.



## 02 Pracsoft

### 2.1. Web Services

- Transmit post-paid patient claims to Services Australia via the Patient Claim Interactive workflow after the billing has taken place.
- Send patient claims in bulk via a new workflow.
- Improved referral search behaviour in the Pracsoft Appointment Book.
- Perform Online Patient Verification, Online Concession Verification and Online Veteran Verification for all patients simultaneously via a new Bulk Online Verification check in the Appointment Book.
- Improved the Request Reports section within the online claiming workflow for better visibility of response information and further actions required.

### 2.2. Payments and Billing

- MBS and DVA fees are now automatically updated for all Pracsoft users on version 4.3 and later.
- Your latest fee update now displays at the bottom of the fee table and in the fee columns window.
- 15 new fee columns for displaying optional billing types.
- New default for fresh installs to “Pay Now” for Patient Claims

### 2.3. Demographics Update for Gender Inclusivity

- The Gender field has been renamed to “Sex at Birth”.
- You can now record a patient’s gender identity and preferred pronouns.
- The Marital Status field has been renamed “Relationship Status”, where married is an option.

### 2.4. Reporting

- Filter reports to show only billings for specific practitioners.
- Filter reports to show only billings for specific locations.

### 2.5. Alerts and Reminders

- The Appointment Reminder field has been renamed “Patient Alerts” and now displays more information.
- Patient Alert prompts now also appear in the Waiting Room.

## 2.6. Patient's Record

- Added the ability to record "No Next of Kin or Emergency Contact Provided."
- Updated ABS Ethnicity to the 2019 Australian Standard Classification of Cultural and Ethnic Groups.
- Users now have the ability to record a patients MyMedicare Enrollment status

## 2.7. Technical Updates

- Removed Java, now redundant due to Medicare Web Services.
- Removed the Client Adaptor, now redundant due to Medicare Web Services.
- Updated Crystal Reports version to provide better performance and functionality.
- Updated Devexpress to provide better performance.