



Mental health referrals are now 50% faster Cyber Clinic

With demand for mental health services at an all time high, we understand how lengthy and admin-heavy the referral process can be. That's why we've released a brand-new integration with Cyber Clinic, Australia's leading online mental health platform, that allows GPs to make referrals at the touch of a button, cutting process times by 50%.

What is Cyber Clinic?

Cyber Clinic is an Australian-owned Medicare integrated app that provides online video mental health consultations via your patient's smartphone.



With MedicalDirector's Cyber Clinic integration

- GPs can feel confident that their patients will be matched with a trusted practitioner
- Practice Managers can forget faxing, scanning or following up with patients on their mental healthcare plans
- Patients can get the help they need without waiting or wasting money
- This means your patients receive immediate 24/7 mental health support. Providing you with the confidence that your patient will be connected with one of our highly experienced AHPRA-registered practitioners.

Waitlists don't exist with Cyber Clinic, and patients can benefit from

- Personalised therapist matching with an AI-driven algorithm
- Quick access to help with 24/7 appointments available and no waitlists
- Convenient online video sessions
- The ability to track their progress with real-time insights



Here's how it works

- 1 You install the Cyber Clinic widget in the Medical Director platform (this is a one-time installation from each computer)
- 2 The patient information and Medicare details auto populate
- 3 The GP adds the referral
- 4 The GP sends it off



Then Cyber Clinic takes over

- 1 The patient downloads the free Cyber Clinic App
- 2 Their digital referral automatically appears in the app
- 3 They can then book in with a trusted therapist matched to them using our AI algorithm
- 4 They're free to enjoy online face to face video consults wherever and whenever they like, and without waitlists

Want to learn more about Cyber Clinic?

Find out how you can securely connect your patients with highly skilled mental health experts at the click of a button.

