



MedicalDirector – updates to our End User Licence Agreement

Date: 5 May 2022

We have made some changes to our End User Licence Agreement (**EULA**) to reflect developments in the functionality of the relevant MedicalDirector software and ancillary services, and to ensure our terms and conditions remain appropriate.

A high level summary of the key updates is set out below. Users should ensure that you review all changes to the EULA <https://www.medicaldirector.com/eula> to understand how the relevant updates apply to you.

Key updates

1 Medicare Web Services and other Government Services

The roll-out of Medicare Web Services has commenced. These changes are designed to help practitioners share data with Services Australia in a more secure way.

Medicare Web Services will integrate directly with your practice management software and the existing security will be replaced with a new authentication system known as Provider Digital Access (**PRODA**). The EULA now includes additional terms which govern your use of PRODA and your access to the various government online services through the software.

2 MedicalDirector Care

MedicalDirector Care is a tool which MedicalDirector may make available to you through the applications to enable you to manage patient care plans. The EULA now includes additional terms that are applicable where you use MedicalDirector Care.

3 MedicalDirector Smart

MedicalDirector Smart provides practice managers and principals with certain insights into the activities of you, your patients or your medical practice, for the purposes of normal internal business practices, such as practice management and billing. If you, your subscriber, or your medical practice has opted you in to MedicalDirector Smart, these additional terms will apply.

4 Use of information for troubleshooting and application improvement

MedicalDirector is always looking for ways in which the applications may be improved. With this in mind, the EULA now provides that we may collect de-identified information relating to your use of the applications. This information may be used by MedicalDirector for the purposes of troubleshooting, ensuring the applications operate as intended, and to otherwise improve the software functionality.

5 Your obligations regarding privacy

The EULA includes additional obligations on you in relation to:

- your disclosure of personal information to us; and
- data breaches affecting your use of the applications, or your patients' data.

6 De-identified data-based research

The EULA sets out the principles applicable to your sharing of certain de-identified data with MedicalDirector, and the use by MedicalDirector of such de-identified data for the purposes MedicalDirector's de-identified data-based research program. It is important to note that our use of such data for the purposes of the de-identified data-based research program only occurs when you opt-in through the applications. More information on our data-based research program may be found through the following [link](#).

7 Your obligations in relation to data extraction and use

The EULA clarifies that the use of third party data sharing, gathering or extraction tools in connection with the MedicalDirector applications are entirely your responsibility, and we do not accept liability in relation to this use.

8 Miscellaneous changes

We have simplified and consolidated a number of provisions of our EULA so that it is easier to read and understand.

Who to contact

If you have any questions regarding our updates to the EULA, you can contact us through the methods at <https://www.medicaldirector.com/contact>.