

Technology Tree Perth, WA

Case study

Providing IT solutions for health professionals

IT service provider Technology Tree is a trusted digital solutions partner for businesses in Perth.

As an IT partner, Technology Tree keeps its clients' tech solutions up-to-date and importantly, ensures they meet the business's needs. Technology Tree recently helped one of its Medical Centre clients understand the benefits of cloud technology and transition to cloud-based practice management software, Helix.

Background

“When we started working with this Medical Centre, they were stuck in the dark ages when it came to IT. They had a core application for practice management, but it wasn't meeting their needs.”

“They needed to look at changing the way their IT was being run. It was still a traditional server-based environment, when really, what they needed was a true cloud solution. That's where software is headed.”

Derek Stewart, Director

The Challenge

Operating in the healthcare industry and current data security environment, it's vital the software and technology used by a general practice enable ideal data security.

- Maintaining servers can be costly and distracting.
- GPs are time-poor and not necessarily technology experts.
- The future of software is cloud-based.

“We’re interested in creating solutions for our clients, we’re not interested in creating another set of problems that you have to manage and maintain, and that’s one of the reasons we implemented Helix.”



The Solution

Helix by MedicalDirector, is a true cloud solution that is powered by Microsoft Azure. Backed by the best in the business, Helix offers:

Data security

Using Helix means a practices' data protection is automated and the data is always stored locally in Australia, using premium bank-grade security measures.

Optimised operations

Helix frees up time for practices and eases cost burdens by reducing server maintenance down time.

Flexibility

Being cloud-based, Helix offers GPs secure access from anywhere – at anytime, and provides an optimised user experience, by simplifying workflows and streamlining admin.

